



Rural Stirling
Housing Association



We are pleased to invite you to attend our
Tenants Day on **Saturday 25th January**
at the Association's office in Doune.

10am to 12 noon Tenants Gathering: Lesley Baird from TPAS will be asking you your views on the proposed rent increase and improvements you think we should be making to the repairs service in 2020. The Associations CEO and Management Team will be on hand to answer your questions.

12 noon to 1pm: Buffet Lunch

1pm to 3pm: Customer Engagement, The Way Forward: Join Lesley and members of the Board to discuss feedback from recent workshops and The Way Forward for customer engagement.

Rent Increase Consultation We have extended the response time to Monday 20th January 2020, please take the time to respond if you haven't already done so.



If you would like to come along, please let us know by Friday 24th January 2020.

Let us know if you have any special dietary requirements.

We can also reimburse customers for reasonable travel expenses.

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Return address: RSHA, Stirling Road, Doune, FK16 6AA